

An abstract painting of a face, rendered with vibrant, expressive brushstrokes. The colors are a mix of pinks, blues, yellows, and purples, creating a sense of movement and energy. The eyes are particularly prominent, with swirling patterns around them. The overall style is reminiscent of modernist or expressionist art.

DOANE HOUSE HOSPICE

AGM REPORT 2015

Monday, September 14th, 2015

INSIGHT

**DOANE HOUSE HOSPICE INC.
ANNUAL REPORT 2014/2015**

TABLE OF CONTENTS

Table of Contents	2
Agenda	3
Mission, Vision, Values	4
Board Members and Staff 2014/ 2015	5
2014 / 2015 Organizational Chart	6
Minutes of the Annual General Meeting Taken on September 9th, 2014	7-8
President's Report	9-10
Coordinator of Client Services	11-13
Support Services Coordinator Report	14-15
Volunteer Coordinator's Report	16-18
Fundraising Report	19
Treasurer's Report	20-21
Financial Summary – Audited Statement	22
List of Sponsors and Donors	23

**DOANE HOUSE HOSPICE
ANNUAL REPORT 2015**

AGENDA

- | | |
|---|--|
| 1. Welcome | Debbie Johnston, President Chair |
| 2. Approval of 2014 AGM Minutes | Debbie Johnston |
| 3. Annual Reports | Staff |
| 4. Financial Report
Audited Statements 2014/2015 | Pierre Bonhomme
Chaggares & Bonhomme C.A. |
| 5. Motion to Accept Reports | |
| 6. Motion to Retain Auditors
2015 / 2016 | |
| 7. Nominations | Bill Marshall |
| 8. Adjournment | |

MISSION

We are dedicated to enhancing quality of life through the provision of non-medical support for those affected by or caring for an individual with a life-threatening illness, and grief and bereavement support for those who are bereaved.

VALUES

Client and Family Centered

Respect

Dignity

Integrity

Community Collaboration

VISION

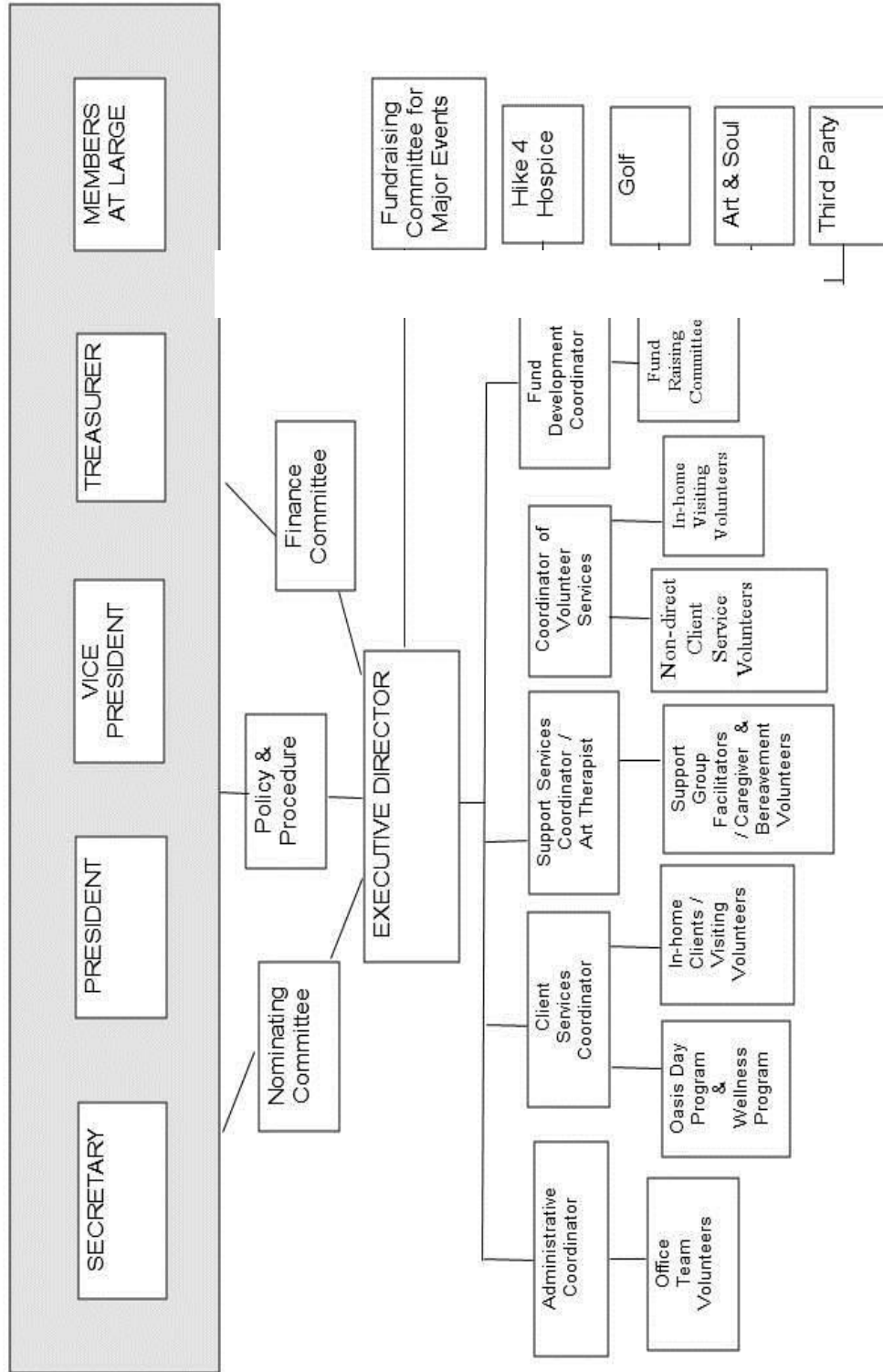
It is our vision that volunteer hospice care will be accessible to all individuals in our community. We strive to create sustainable programs and services through innovative fund development and volunteerism.

**DOANE HOUSE HOSPICE BOARD MEMBERS
AGM 2015**

Debbie Johnston	President
Scott Allan	Treasurer
Bill Marshall	Interim Secretary
Karen Close	Member at Large
Brent Forrester	Member at Large
Dan Carriere	Member at Large
Ruheena Sangrar	Member at Large
Christine Gordon	Member at Large Resigned 02/15
Christine Simone	Member at Large
Phil Watkins	Member at Large

DOANE HOUSE HOSPICE STAFF

Juliet Irish	Executive Director
Jean Anderton	Administrative Coordinator
Alison Jane	Support Services Coordinator / Art Therapist
Cathy Kincaide	Client Services Coordinator
Julie Cruickshank	Fund Development Coordinator



DOANE HOUSE HOSPICE INC. AGM MINUTES

Annual AGM & Board Meeting Minutes

Date and Location: Monday September 9, 2014 at Madsen's in Newmarket

Board Members Present: Debbie Johnston, Bill Marshall, Dan Carriere, Brent Forrester, Karen Close, Phil Watkins

Board Members Regrets: Ruheena Sangrar, Christine Gordon, Scott Allan

Also Present: Juliet Irish, Executive Director, Mayor Van Bynen, Roxanne Van Bynen, Regional Councilor John Taylor, Chris Ballard MPP, Lois Brown MP, Ward 7 Councilor Chris Emmanuel, Brett Richards, Michael Croxon, Sean Stevens, Sarid Layton, Susan Ball, Aida Batten, Maureen Burleson, Christine Simone, Elizabeth Campbell Brown, Julie Cruickshank, Jean Anderton, Alison Jane, Cynthia Galang, Michael Harris, Susan Henderson Harris, Gail Hirst, Doreen Kolkman, Gina Novacich, Michael from Torcan, Carolyn Campbell, Carolynn Schiller, Heidi Bonner, James and Lucette Dunlap, Lou Malbeuf, Kirby Brook, Anne Hill, Lesley Marcovitch, Pina Labelle, Forest Contracting, Gregory Glen, Michael Rankin, Rebecca Jolly and Ramone.

Recording Secretary: Bill Marshall

Meeting Commenced at: 6:15 pm

Debbie Johnston the Board Chair opened the evening by welcoming everyone and introducing the dignitaries. Debbie talked about the 25 years we have been in business and the growth we have seen over that time. She touched on how the funding worked and how DHH has to raise 80% of their annual budget to continue offering the free programs and services.

Approval of 2013 AGM minutes: Moved by Dan, seconded by Brent. General Vote – carried.

Financial Audit Report – Presented by Pierre Bonhomme, CA. - Chaggares & Bonhomme

No issues were found by the auditors that would prohibit sign – off of the financial statements.

Motion to Accept Reports: Moved by Maureen and seconded by Brent.

Motion to Retain Auditors for 2014/2015 – Moved by Dan and Seconded by Karen.

Approval of Updated Policies - Moved by Karen and Seconded by Bill.

Board Nominations – conducted by Bill Marshall

- Bill read from the nomination form and talked about the need and benefit of bringing new board members to the organization.
- Existing board members agreed to stay on for another year.
- One new member agreed to apply to the board – **Christine Simone.**

AGM adjourned @ 6:45pm

Presentation of York Regional Police Association –Lou Malbeuf presented a cheque to Juliet Irish from a memorial fund raising activity in memory of Sergeant Rob Plunkett.

Refreshments offered, cutting of the cake donated by Hurst Bakery to celebrate 25years supporting the community.

Recognition Call to Order

- **Overview of Recognition portion of the evening. Mayor Van Bynen** was introduced and he made a few remarks regarding the benefit, value and community support that Doane House Hospice provides to the citizens of Newmarket and surrounding area.
- The new Doane House Hospice promotional video was played for the audience.
- Recognition plaques were handed out to sponsors and donors by Debbie, Julie and Juliet.
It was explained that the art work on the plaques came from the Art Therapy program.

A special thank you was expressed to our food and beverage suppliers for the evening (Starbucks, Hurst Bakery for cake and dainties and Madsen's for the facility use).

Evening Adjourned.

BOARD PRESIDENT REPORT

*“What counts in life is not mere fact that we have lived. It is what difference we have made to the lives of others that will determine the significance of the life we lead.”
~ Nelson Mandela.*

I would like to begin this year’s report with a BIG Thank You to the volunteers and the staff at Doane House for making Doane House Hospice (DHH) what it is. It takes special people to make an organization such as DHH the success that it is. Our volunteers, our staff and most importantly our Executive Director show unprecedented compassion, dedication and commitment each and every day. If Doane House Hospice could run on commitment and dedication we would be the richest Hospice in the province however it doesn’t run on commitment alone.

The later part of 2014 into 2015 has witnessed a continuation of the trends we saw in the early part of 2014; increased client needs while funding and planning related to hospice care remain unchanged and at times uncertain. This is combined with a steady decline in donations and increased difficulty fund raising the dollars needed to sustain DHH.

The Doane House Board of Directors has a challenging year ahead of them. I encourage each of you to connect with your friends, colleagues, neighbours and acquaintances. Encourage them when thinking about donating to community programs and events that they consider what their dollars could mean to the many people who use the services of DHH. If half the people in the Town of Newmarket donated one dollar each to Doane House Hospice our money worries would drift away!

As of the 2015 Annual General Meeting I am leaving the Board of Directors for Doane House Hospice. The past years have been exciting and challenging, providing me with an opportunity to contribute to the community of Newmarket in a unique way. I have never met or worked with a more dedicated group of people – both the Board of Directors as well as the volunteers and staff are an amazing group of individuals. The decision to step aside was difficult to make however it is the right time for me. As I leave I would like to say Thank You, thank you for letting me be part of this amazing organization.

The next few years are shaping up to be very exciting as the infrastructure for hospice care begins a new path under the LHIN's direction. I encourage Doane House Hospice Board to be future focused taking an active role in shaping the future of Hospice care in the Central LHIN.

To An Amazing Future

Deborah Johnston

Deborah Johnston,
Board President/Chair

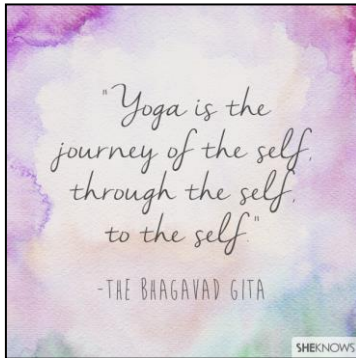


COORDINATOR OF CLIENT SERVICES REPORT

“Hospice palliative care improves quality of life by easing pain and suffering including psychosocial suffering.”

Doane House Hospice promotes living every moment, and offers individuals diagnosed with a life threatening illness, compassion, support and hope. Our programs and services are designed to support the individual by meeting their emotional, spiritual and physical needs. This gives the individual the ability to make the right decisions for their care, through being able to navigate the system, access the right care at the right time, and help support their family and friends through caregiver relief and bereavement.

Our Wellness Programs - Guided Meditation and Yoga can aid in bringing deeper personal awareness towards a greater sense of meaning and purpose in the lives of individuals living with cancer



**Meditation and yoga are renowned for their ability to help cancer survivors alleviate mental and emotional distress. But now a significant new study has revealed that their benefits go even further into the cellular level: the findings show that yoga, meditation and social support protect the health of breast cancer survivors by helping to maintain *telomere* length. Telomeres are protective caps of DNA found at the ends of chromosomes.

“It’s important for people dealing with difficult emotions to find a way of processing them in a healthy way. Whether that’s through stress reduction and relaxation, or mindfulness, or whether that’s through talking to other survivors and expressing emotions in a professionally led manner, it can be beneficial not only for their psychological wellbeing, but also for what’s happening in their body,” Dr. Linda E. Carlson.

Meditation is a silent heart, a peaceful mind which can make life more lovable, more livable....
PictureQuotes.com

Mind Body Connection was sponsored in part by Magna International





Visiting Volunteers do make a difference!

The Oasis Day Program continues to thrive and provide a safe environment for social interaction and activities that illness can often restrict. This weekly program supports up to 15 clients per session.

Complementary Therapy – Doane House Hospice is fortunate to have some local complementary therapy practitioners donate their time and expertise in supporting our clients, whether palliative, caregiver or bereaved everyone can benefit. We are able to offer massage, healing hands, reiki and reflexology.

Volunteers provide valuable support for individuals and their families and more importantly, bring a little normalcy back to the clients and families life.



A Client Story - Why Hospice services make a difference:

You get that diagnosis, and everything changes, it impacts your work life, your family life, your routines, everything and then you need to ask for help! A client of ours and their spouse were very hesitant about bringing more services into their home. With a terminal illness comes increased support and often that means opening up your home to complete strangers, which although appreciated can also become overwhelming. The spouse was not comfortable leaving their loved one alone or with a stranger, although for their own sanity they wished to be able to return to work for just ½ a day per week.

In steps Doane House Hospice.

I was privileged to be invited to meet with the family and review their needs and look at any available options that would support them at this time. The client agreed to attend one of our weekly day programs as respite for the spouse, with the possible goal of future in-home volunteer support, as the clients health deteriorates. The client attended the Oasis day program for a month and then transitioned smoothly to not 1, but 2 in-home volunteers. They alternate shifts and are able to support the family weekly. This arrangement began 4 months ago and is still going strong. Through this arrangement the spouse is able to fulfill their goal of being able to return to work for ½ day per week, knowing their loved one is well cared for by a trusted volunteer, and the spouse is very appreciative of the support from DHH and our volunteers.

We will continue to support the client on a journey they didn't choose to take. When their situation changes and their needs increase, as they approach end of life we will continue to be there as part of their "circle of care". What an honour and privilege it is for the staff and volunteers, because without our incredibly dedicated team, we wouldn't be able to support our clients in this way!

This is just one story and that is why we value our partnerships with the Stronach Cancer Centre, our bi-monthly Hospice Palliative Care team (HPC) meetings, this provides an opportunity to bring together palliative care physicians, nurses, community professionals and the HPC team to ensure consistent collaborative support for our clients. Future goal is to strengthen this collaboration as our community moves forward in providing the best palliative care available!

Respectively Submitted

A handwritten signature in cursive script that reads 'Cathy Kincaide'.

Cathy Kincaide R.N., Client Services Coordinator

**<http://spiritualityhealth.com/blog/traci-pedersen/yoga-and-meditation-protect-cancer-survivors>

SUPPORT SERVICES COORDINATOR & ART THERAPIST REPORT

*"I've heard it said, that people come into our lives for a reason, bringing something we must learn.
And we are led to those who help us most to grow, if we let them, and we help them in return."*

– Lyrics from "For Good" ("Wicked").



Art Therapy and My Grief Journey (YRDSB Teen Bereavement Art Therapy)

The above images are representative of the work of a bereaved teen after she experienced numerous traumatic losses. They symbolize her battle with fear and anxiety, and sources of stress such as bullying, the strict cultural beliefs of her parents, and her fear of funeral rituals which are traumatizing. Through the art therapy process, she embraced the healing aspects of this modality, and made a decision that she wanted to pursue a career in this field. It is always an honour to work with clients who face their losses with courage and who are inspired to support others in the future.

The Support Services Programs provided individual and group support to newly-diagnosed clients and their caregivers, and bereaved clients. Caregiver and Bereavement Talk groups were offered in the afternoon and evening, including the Bereavement Walk and Talk Group which runs weekly at Fairy Lake. Art Therapy Groups provided anticipatory grief and bereavement support for children and teens, including programs run in partnership with the Guidance Departments at Newmarket High School and Huron Heights High School. A new Bereavement Group was formed to support parents who had lost an adult child, and future groups are needed to address perinatal child loss and sudden traumatic losses such as suicide. The Newly-Diagnosed Art Therapy Group also provided emotional and psychosocial support for clients in the early stages of their treatment. All of these groups were assisted by or facilitated by a number of trained volunteers, who provide valuable support for the Coordinator and clients.

Two Quiet Reflections evenings was held this past year to honour the work of bereaved children and teens, as well as parents who had lost an adult child. Both programs opened with "For Good" from "Wicked," sung by our art therapy intern, Jane Kwon.

The poignant message of this song established an atmosphere of hope and caring and a recognition that clients had been "changed for the better" because of their loved ones.

I ran a Volunteer Bereavement Training for five volunteers wishing to co-facilitate groups or work 1:1 with clients.

Living Every Moment

These 1:1 volunteers have been a wonderful support in the program and have significantly reduced my case load. They provide six 1:1 sessions before the client joins a group. Jane, our Art Therapy intern has also had a busy schedule serving children and teens. Her passion for art therapy and the competence she has shown so early in her studies has been inspiring and it is a joy to work with her.

The Memory Bears Project continues to provide comfort for DHH clients and their families. Two dedicated seamstresses, Barb and Dale, have taken on many large projects throughout the year. Their love of sewing and the compassion they have for the families they have never met is remarkable and much appreciated.



The Bereavement Correspondence Program, a monthly mail out that provides articles on the grief journey, inspirational quotes, and resources, has now been running for a year. It often provides initial support before a client is ready to attend a bereavement group, and has received favourable comments from families.

I feel blessed to work with so many dedicated volunteers in the Support Services Programs. All of them bring unique gifts to their work and I continue to receive comments of gratitude from the families they serve.

It continues to be a joy to work at Doane House Hospice and an honour to work with Juliet, Jean, and Cathy.

Respectfully submitted,



Alison Jane, Support Services Coordinator, Art Therapist

Sponsored in part by:



"And now whatever way our stories end, I know you have rewritten mine. I do believe I have been changed for the better, because I knew you. Because I knew you, I have changed for good."

– Lyrics from "For Good" ("Wicked").

VOLUNTEER COORDINATION REPORT

26 years Doane House Hospice (DHH) has been supporting our community.

As a volunteer based organization with a small staff, DHH wouldn't be able to support the individuals and families as we do, without our trained volunteers. The support comes in the form of friendly visiting, assisting with day to day practical tasks; sitting and listening, when the families are too tired of listening to the same old story, our volunteers also help their clients with legacy work which captures a life lived or they are happy to just be present!

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel!"

- Maya Angelou

DHH volunteers also facilitate caregiver and bereavement groups, supporting families dealing with the anticipatory grief or loss of a loved one. Our memory bear program is one such project; this brings together the sadness of a family loss and the kindness of a stranger and the treasured bear that's produced can bring comfort for years to come.

This year we have welcomed twenty-five new volunteers, to join our team of 120 dedicated volunteers who have donated in excess of 14,000 hours of support. All volunteers go through an interview process, are screened, trained and orientated to the organization, so whether you chose governing through the Board of Directors, supporting committees or working tirelessly on fundraising events, it all comes back to being able to offer excellent direct client support free of charge to our clients. For those volunteers who work directly with clients, they commit to a minimum of 30 hours of Core Concepts training provided by Palcare Network for York Region. This is a life course and gives the volunteers the opportunity to interact with other volunteers, and professional individuals from other community agencies.

"Education is the most powerful weapon you can use to change the world".

- Nelson Mandela.

Living Every Moment

Doane House Hospice has been fortunate over the years, in that we are able to offer mentoring programs to the local high schools, colleges & universities. Students who wish to have a career in social work, nursing or art therapy, can benefit from having a placement at DHH. Not only does this offer a hand on approach to the student, but it is also a great opportunity for the staff and seasoned volunteers to learn from the younger generation. You are never too old to learn!

In 2014/15 we honoured all our volunteers at the annual Volunteer Appreciation evening, where laughter was the theme of the event, an evening at the theatre watching the comedy “Nunsense” We have also been able to acknowledge some of our seasoned volunteers through the Character Community Foundation of York Region: Joan Brooker, Fiona Stephenson, Ruheena Sangara, Ministry of Citizenship and Immigration Volunteer Service Awards went to Carol Ford, Brent Forrester, Trudi Schneider, Una Walshe, Karen Woolhead, and Anna Zuccon.



Every year our professional body, Hospice Palliative Care Ontario, awards a volunteer from each hospice across the province with the June Callwood Circle of Outstanding Volunteers. So for this year, Christine Kerr was the recipient of this prestigious award. Christine has worked in many aspects of the organization but seems to have found her niche in the bereavement support area, to this end Christine is responsible for the bereavement

correspondence program as well as co-facilitating the bereavement groups, where she brings a calmness, understanding and knowledge that the clients respond to. Congratulations to all our volunteers, it’s a pleasure working with you all.

“I am so proud to be a volunteer at Doane House Hospice, knowing that I may have helped to make someone’s day a little brighter is truly a wonderful life experience.”

- Leslie Everson

Respectively Submitted by:

Juliet Irish, Executive Director

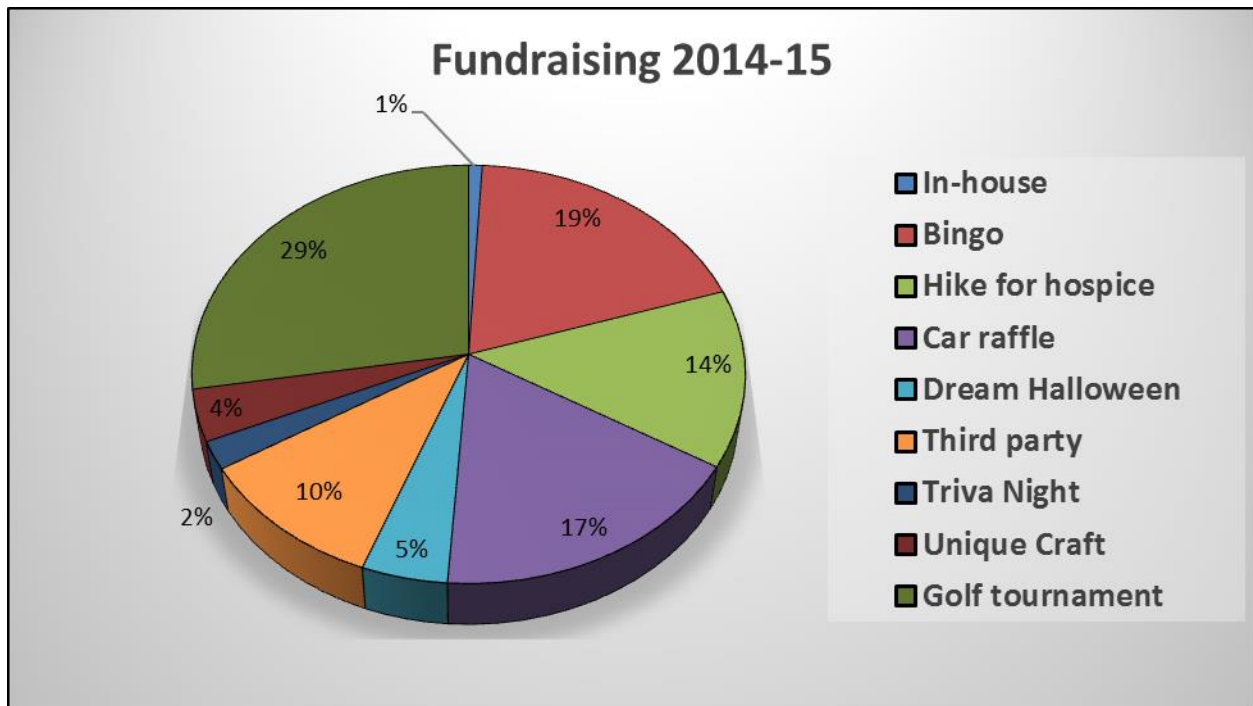


THE CORNERSTONE OF DHH – 2014/2015 VOLUNTEERS:

John Abel	Gary Gilbert	Don Montague
Scott Allan	Riley Gladney-Hatcher	Jim Muir
Susan Ball	Howard Goldby	Seanna Murray
Aida Batten	Rob Goodale	Sandra Normandin
Barbara Beamish	Michael Harris	Geogina Novacich
Robert Bradley	Lisa Heckbert	Rose O'Grady
Isabel Brisbois	Suzanne Henderson	Karen Perry
Joan Brooker	Suzanne Henderson Harris	Patricia Raine
Monika Brown	Gail Hirst	Michael Rankin
Maureen Burleson	Betty Holder	Warren Reynolds
Elizabeth Campbell-Brown	Allan Horgan	Diane Roberts
Dale Caranci	Annemieke Horgan	Ava Ross
Beulah Carnoff	Tricia Hurtubise	Wendy Russell
Dan Carriere	Debbie Johnston	Ruheena Sangara
Carol Celenza	Rachel Kampf	Trudy Schneider
Lindsay Clare	Susan Kent	Suzanne Scott
Karen Close	Christine Kerr	Phil Sepe
Lindsay Clara	Bridget Kilgallon	Christine Simone
Karen Close	Doreen Kolkman	Charlotte Smart
Adrienne Coleman	Judy Konaka	Arina Sproxton
Paul Coleman	Jane Kwon	Tracy Stallard
Pam Cornelius	Bob Kyriakides	Eleanor Tancreti
Julie Cruickshank	Heather-Anne Lambert-MacKay	Alessia Tancreti
Ellen De Gurre	Juli Lozanovski	Catherine Tremblay
Judy Degeling	Taylor Mainella	Kristen Vickers
Barbara Dymott	Karen Maio	Una Walshe
Leslie Everson	Candice Marcovich	Phil Watkins
Christine Fancie	Lesley Marcovich	Janet Weiss-Townsend
Karen Faris	Raymond Mark	Donna Witteman
Carol Ford	Bill Marshall	Karen Woolhead
Anne Freer	Rebecca McClure	Peggy Wrightson
Julia Funk	Merle McKnight	Grace Xu Han
Kristin Garrity	Gail McPhail	Sandford Yang
	Thomas Moncton	Anna Zuccon

**DHH volunteers have donated
Over 14,500 hours this year**

FUND DEVELOPMENT REPORT



The successful events in 2014 were Hike for Hospice, Golf and the New Roads to Hope Car Raffle, which meant we saw an 8% increase over last year.

The fundraising sub-committee that was created to develop a strategy for DHH fundraising continues to meet on a regular basis. This sub-committee presented an Operating Fund Development Plan to the Board in February 2014 which was subsequently approved for execution in 2014/2015.

We continue to be are deeply grateful for the continued support showed to us by our volunteers, sponsors and event participants who help to make our fundraising events a success. Their support allows us to continue to be a community leader, responding to the needs of our demographic, by providing free of charge, quality programs and services.

Respectfully submitted by: Juliet Irish, Executive Director

TREASURER'S REPORT

In opening, I feel that we had much more stability in the financial reporting and budgeting processes this year and we benefited from the changes made in the prior year. That being said, operationally it was another very difficult year, as we again experienced a large operating deficit.

The organizations operating deficit was \$75,416, as compared to a deficit in the prior year of \$43,859. These deficits are being funded from prior year's accumulated surpluses, but this is obviously not sustainable. Encouragingly, the revenues for the current year were 8% more than the prior year, with moderate improvements in donations & grants, events (Golf, Hike & Car Raffle gaining and Trivia Night declining). Government funding was the same as the prior year. On the expense side, expenses were 18% higher and that was primarily due to hiring a fundraiser for the year, plus a small increase in event costs. The fundraising position has been eliminated in the current fiscal year as we reassess our strategy around fundraising.

The balance sheet is liquid, with virtually all of the organizations being held in cash or short-term investments. Regarding liabilities, they are also stable, with the exception being that the loan owing to the Town of Newmarket, for the Doane House premises, has been fully paid off. Currently the lease for the building is under review and monthly rent is being paid equivalent to the loan payment. The net asset (accumulated surplus) is \$61,148 and the reduction from the prior year is due to the annual operating deficit. Our current cash position is strong, but with continued concern around the string of annual deficits, we need to be more successful at raising funds through donations and successful events if we are going to sustain that accumulated surplus.

The audit went smoothly and the audited financial statements are attached with the AGM package. Please note that the audit opinion is qualified with respect to the auditor's ability to assess the completeness of the revenue – this is consistent with the prior year and is a standard reporting item in virtually all charities.

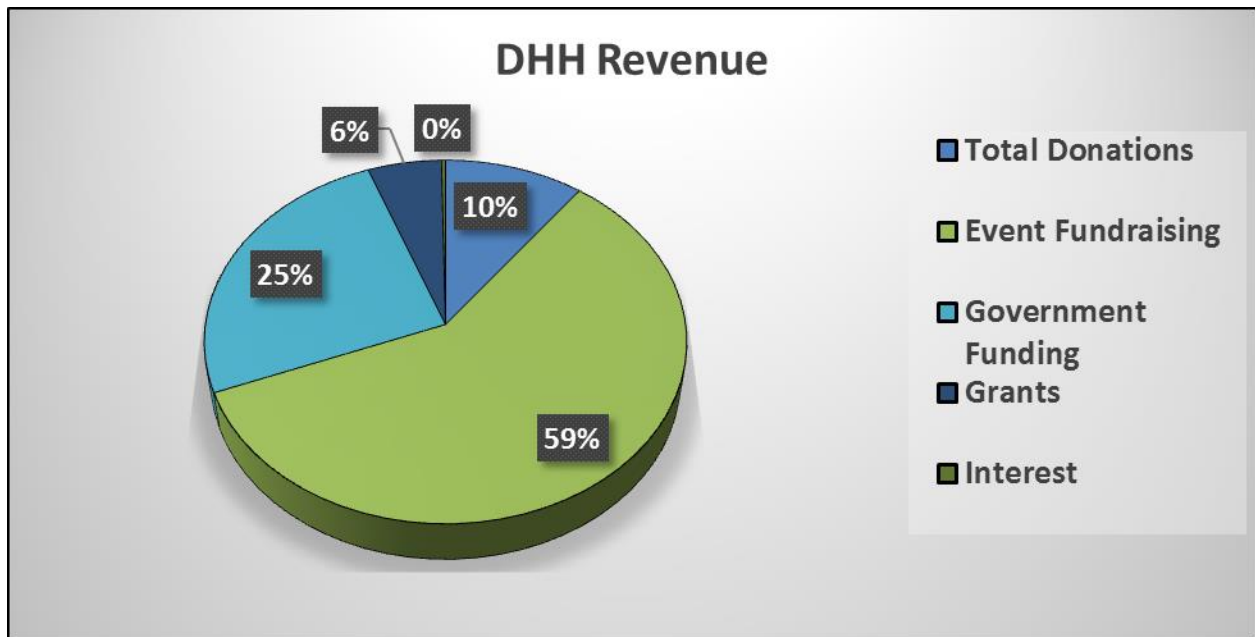
In summary, while there is considerable work to be done to get the organization back to an annual surplus, we must be more creative in reducing the deficit and returning to an annual surplus position. As Treasurer I am appreciative of the support of the Board in these actions and look forward to reporting more positive results in the future.

This ends my report for the 2015 Annual General Meeting of Doane House Hospice.



Treasurer

The Local Health Integrated
Network (Central LHIN) through:



The 2014/2015 audit was undertaken by Chaggares & Bonhomme Chartered Accountants.
Please contact DHH if you would like a copy of the full financial statements

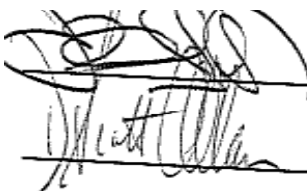
**DOANE HOUSE HOSPICE INC.
Statement of Financial Position
March 31, 2015**

	2015	2014
ASSETS		
CURRENT		
Cash	\$ 36,048	\$ 59,332
Accounts receivable (Note 4)	2,161	14,732
Prepaid expenses	4,342	4,895
Cash in trust (Note 5)	3,483	6,883
Short term investments (Note 6)	40,000	70,830
	\$ 86,034	\$ 156,672
LIABILITIES		
CURRENT		
Accounts payable and accrued liabilities	\$ 16,786	\$ 9,654
Deferred revenue (Note 7)	8,100	10,454
	24,886	20,108
NET ASSETS		
Unrestricted fund	27,665	99,681
Internally restricted	30,000	30,000
Externally restricted	3,483	6,883
	61,148	136,564
	\$ 86,034	\$ 156,672

**DHH Statement of Revenue & Expenditures For the
Year Ended March 31, 2015**

	2015	2014
REVENUE		
Donations	\$ 27,094	\$ 24,352
Event fundraising	155,389	146,454
Government funding	66,758	66,758
Grants	14,304	5,500
Interest	781	1,230
	264,326	244,294
EXPENSES		
Administration &	95,398	65,631
Event fundraising	37,921	32,157
Program costs	206,423	190,365
	339,742	288,153
DEFICIENCY OF OVER EXPENSES	\$ (75,416)	\$ (43,859)

On Behalf of the Board



Living Every Moment

Doane House Hospice would like to sincerely thank all the groups and businesses listed below for their kind and generous support throughout the year:

Allied Global	K.J. Beamish Construction Co.
Allstars Wings & Ribs	McKeelson Canada
Aurora Mayor's Charity Golf Classic 2014	Magna International Inc.
Metrus Properties	Marcus & Co. Estate Buyers
Amica Newmarket	Newmarket Lions Club
Apple Self Storage Management Ltd.	Newmarket Lioness Club
Aurora Smile Centre	NewRoads Automotive Group
Beswick Group Management Ltd.	Newmarket Veterans Assoc.
Buxton & Dawe Ltd.	No Frills
BFI Canada Inc. (Progressive Waste Solutions Ltd.)	North Newmarket Lions Club
Brown, Lois MP Newmarket / Aurora	Oxford Window Installations Ltd.
Buffalo Wild Wings LD Canada LP	Priestly Demolition Inc.
Cannon Hygiene	Progressive Waste Solutions Canada Inc.
Canadian Association of Retired Persons	Qualicare Home Services Newmarket
Catholic Women's League St. Chrysostom	Remax Hallmark Lind Group Realty Ltd.
Celwood Carpentry Ltd.	Roadhouse & Rose Funeral Home
Chaggares & Bonhomme	Royal Canadian Branch 426
Cobs Bakery	St. John Ambulance
DataLinks Enterprises Limited	Simone Performance
Davis LLP	Smith, Williams & Bateman Insurance Brokers Ltd.
Denton's Canada LLP	Starbucks
Dillon Consulting Ltd.	Sunrise of Aurora
Doggieville	Taylor Funeral Home
Eddystone Meats	Telizon Inc.
Edward Gruscyk Insurance Agency Ltd.	The JBL Group
Dr. L. Finewax	The Healing Cycle Foundation
Forest Contractors Ltd.	The Leonard and Gabryela Osin Foundation
Gap Inc.	The McClelland Financial Group
Gem Healthcare Services	The Montana Group
Geo. A. Kelson Company Ltd.	The Optimist Club of Newmarket
Global Pet Foods	The Toskan Cassale Foundation
Goodyear Mars Tire Newmarket / Aurora	Thompson Funeral Home
Grist Mill Family Physicians	Tor Can Waste Management Inc.
Hollandview Trail Retirement Residence	Town of Newmarket
Inategent Inc.	United Way of York Region
Jewel 88 Radio Station	VandenBosche Jewellers
J. P. Bickell Foundation Family	York Regional Police – Rob Plunkett Tournament

(Please do forgive us if we have omitted anyone!)

Our sincere thanks also to all our wonderful individual donors, monthly givers, in-memoriam donors and in-kind-donors: without whom we could not continue to provide free programs and services to the community.

A Sincere "THANK YOU" to Everyone